



HEALTH MATTERS

Hello to readers of this Newsletter.

My name is Marilyn and I am a patient with Northlands surgery as well as being a member of the PPG.

Having had Sepsis myself a couple of years ago I am fully aware of the impact the illness has on the patient and those close to them, both during and after hospitalisation. I finally got in touch with The UK Sepsis Trust, which is a charitable organisation. Being able to ask for advice and support from trained Sepsis Trust nurses as well as having online contact with other sufferers was invaluable to my recovery and continues to be so.

As a result, I am now representing the Trust by volunteering my time and taking opportunities to inform others about recognising the early symptoms of Sepsis, something my husband and I had no knowledge of until it happened. It's my intention to initially hand out leaflets giving the necessary information. I hope to do this by having a table in the surgery and in the Calne library from time to time.

Eventually I will be qualified by the Trust to hold informal and confidential coffee sessions with anybody interested who has been similarly affected.

Thank you for reading this.
Marilyn

North Street
Calne
Wiltshire SN11 0HH
Tel: 01249 812141
www.northlands-surgery.co.uk

Opening Times:

Monday - Friday:
8.30am - 6.00pm

Surgery Times (by appointment):

Monday - Thursday
8.30am - 12.30pm
2.00pm - 6.00pm
6.30pm - 8.00pm
Friday
8.30am - 12.30pm
2.00pm - 6.00pm

Out of Hours Service: I I I

Our Doctors:

Dr N Ware MB BS BSc DRCOG MRCP
Dr J Dalton BM MRCP DFRSH DCH
Dr N Abel BM BS MRCP
Dr T Chambers BSc MBChB DRCOG MRCP
Dr P Milsom MBBS MRCP DFFP DRCOG DMH
Dr L Garnham MB ChB
Dr J Burton MB ChB
Dr C Isaac MB BS
Dr Udensi MS BS
Dr S Adeniji
Dr A Tait MB BS

Trainees:

Dr M Whitehead MB BS Dr K Sen MB BS
Dr S Eruchie MS BS

Our Clinical Practitioners:

Advanced Nurse Practitioner Anita Peake
Advanced Clinical Practitioner Helen Hodges
Paramedic Practitioner: Ashley Bulpitt
Paramedic Practitioner: Verity Roberts

Our Pharmacy Team:

Pharmacist Julia Nicholls & Anthony Habgood
Pharmacy Tech Katy Griffin & Sharon Hunt

Our Care-Coordinator:

Our Community Connectors:

Veronica Shaw

If you are unable to attend your appointment, please let us know as soon as possible so we may use the appointment for another patient.

Thank you!

IF YOU THINK YOU'VE AN INFECTION AND ARE FEELING REALLY UNWELL

SEPSIS SAVVY

JUST ASK

"COULD IT BE SEPSIS?"

FOLLOW UP APPOINTMENT AT THE SURGERY?

Have you been advised by your GP or nurse to book a follow-up appointment at the surgery?

You can book up to two weeks in advance, depending on GP availability. To request a follow-up appointment, please visit our website: <https://www.northlands-surgery.co.uk/>

1. Select 'Submit a Request'
2. Choose 'I have an administrative query'
3. Provide as much detail as possible so our team can assess your request correctly

You may wish to include wording such as:

"I was advised to book a follow-up after my appointment on [date] regarding [condition]. My symptoms are [brief update], and I'd like to arrange the review.

Please note: Follow-up appointments are handled differently within our triage system depending on the requestee. If you feel you need a follow-up due to worsening symptoms, please:

- Select 'I want help with a health problem' instead
- Provide details of your symptoms so we can triage your request appropriately

If you're not sure which option to select, or are not able to use our website, our reception team will be happy to help. Give us a call on 01249 812141 or pop in to the practice.

Thank you for your patience and for helping us manage requests safely and efficiently.

- Northlands Surgery

