



HEALTH MATTERS

**CARERS CREAM TEAM
FRIDAY 25TH JULY
MARDEN HOUSE
1.00-3.00 PM-PLEASE SEE
OVERLEAF FOR FURTHER DETAILS**



DNA'S—DID NOT ATTEND

Patients that do not keep appointments and do not cancel them waste the Doctors' and Nurses' time and deprive another patient of an appointment.

We all accept that people can forget appointments. However, patients who DNA three times within six months will receive a letter informing them that if they continue to DNA without contacting the Practice, then they may be removed from the Practice list.

The decision whether to remove a patient will be taken on a case by case basis. If the decision results in removal, a letter will be sent informing the patient that he/she is being removed from our list and detailing the reason.

WASTED CLINICIAN TIME IN HOURS JAN-MAY 2025

January = 41 hrs 30 mins
February = 37 hrs 45 mins
March = 36 hrs 55 mins
April = 33 hrs 46 mins
May = 31 hrs 8 mins



North Street
Calne
Wiltshire SN11 0HH
Tel: 01249 812141
www.northlands-surgery.co.uk

Opening Times:

Monday - Friday:
8.30am - 6.00pm

Surgery Times (by appointment):

Monday - Thursday
8.30am - 12.30pm
2.00pm - 6.00pm
6.30pm - 8.00pm
Friday
8.30am - 12.30pm
2.00pm - 6.00pm

Out of Hours Service: I I I

Our Doctors:

Dr N Ware MB BS BSc DRCOG MRCP
Dr J Dalton BM MRCP DFRSH DCH
Dr N Abel BM BS MRCP
Dr T Chambers BSc MBChB DRCOG MRCP
Dr P Milsom MBBS MRCP DFFP DRCOG
DMH
Dr L Garnham MB ChB
Dr J Burton MB ChB
Dr C Isaac MB BS
Dr Udensi MS BS
Dr S Adeniyi

Trainees:

Dr M Whitehead MB BS Dr S Alnatei MB BS
Dr A Tait MB BS

Our Clinical Practitioners:

Advanced Nurse Practitioner Anita Peake
Advanced Nurse Practitioner Charlotte King
Paramedic Practitioner: Ashley Bulpitt
Paramedic Practitioner: Joanne Saunders

Our Pharmacy Team:

Pharmacy Tech Katy Griffin
Pharmacy Tech Sharon Hunt

Our Care-Coordinator:

Steph Coulson

Our Community Connectors:

Liz Denbury
Veronica Shaw

If you are unable to attend your appointment, please let us know as soon as possible so we may use the appointment for another patient.

Thank you!



Northlands Surgery

INVITE ALL CARERS AND CARED FOR to join
us for a lovely cream tea treat with other
carers and their loved ones.



Mary Pilcher-Clayton, will be
playing light music on the
piano in the background.

On: Friday 25th July 2025

Time: 1.00-3.00 pm

At: Marden House, New Road, Calne, SN11 0JJ

To help with catering, please RSVP if possible,
to bswicb.iscccg.caykunpaidcarers@nhs.net
or leave a message at Northlands Surgery
Reception

